

Custom Work Policy (Embroidery & Alterations)

We take pride in our custom work and want to ensure you know exactly what to expect.

Design Approval

For embroidery, artwork, spelling, and layout must be approved by you before production. We cannot make changes once production begins.

Measurements

For alterations, please ensure measurements provided to us are accurate. We cannot refund or redo work based on incorrect measurements provided by the customer.

No Returns on Custom Items

Customized items (embroidery, printed logos, name personalization, hemming, tailoring, etc.) cannot be returned unless defective or made incorrectly based on the approved order.

Turnaround Time

Custom work takes 3-7 days on average. Rush options may be available — ask us!

Quality Guarantee

If there is any issue with workmanship on our end, we will repair or replace the item at no cost to you.

Contact

For shipping policy enquiries:

Nolan's Workwear Customer Support

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Phone: +353 47 32021 / +353 85 2751912

Website: <https://nolansworkwear.com>