

## **Custom Work Policy (Embroidery & Alterations)**

We take pride in our custom work and want to ensure you know exactly what to expect.

### **Design Approval**

For embroidery, artwork, spelling, and layout must be approved by you before production. We cannot make changes once production begins.

### **Measurements**

For alterations, please ensure measurements provided to us are accurate. We cannot refund or redo work based on incorrect measurements provided by the customer.

### **No Returns on Custom Items**

Customized items (embroidery, printed logos, name personalization, hemming, tailoring, etc.) cannot be returned unless defective or made incorrectly based on the approved order.

### **Turnaround Time**

Custom work takes 3-7 days on average. Rush options may be available — ask us!

### **Quality Guarantee**

If there is any issue with workmanship on our end, we will repair or replace the item at no cost to you.

### **Contact**

For shipping policy enquiries:

Nolan's Workwear Customer Support

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